



Observe and provide feedback about how the learners:

Work in partnership with the person by including them in decisions and plans related to their health, safety, wellbeing and self-care.



Observe and provide feedback about how the learners:

Advocate for people, when required, to ensure that their values, needs and preferences are upheld.



Observe and provide feedback about how the learners:

Demonstrate effective hand hygiene with alcohol based hand sanitiser.



Observe and provide feedback about how the learners:

Educate patients and visitors about infection control practices.



## Observe and provide feedback about how the learners:

Provide clear and coherent handover reports to different members of the healthcare team.



## Observe and provide feedback about how the learners:

Communicate in a respectful, responsive and courteous manner with all team members.



#### **ACTION:**

RN (Preceptor) - When the nursing student asks you to come and review Sam Webb, you refuse, saying "just get breakfast out, otherwise everything will be behind all day". If the student insists and says that the patient's vital signs look a bit off, the RN asks what they are. Then regardless of what the vitals are, the RN replies: "that's fine for an asthmatic".

**ANTAGONIST CARE** 



#### **ACTION:**

RN (Preceptor) - When the nursing student asks you to come and review Sam Webb, you attend the patient with the student, and then the first thing you say is "help me get Sam into bed, we need to lay the patient down".

# **ANTAGONIST CARE**



#### **ACTION:**

RN (Preceptor) - When the student nurse goes to document the repeat set of vital signs, you interrupt the student and say, "there's no time for that, Sam needs medication, not documentation".

**ANTAGONIST CARE** 



#### **ACTION:**

RN (Preceptor) - When the student nurse uses ISBAR to communicate her concern about the patient, you interrupt the student and say, "there is no need to go through that rigmarole, that's not important, just tell me where the patient is".

# CARD **ANTAGONIST**



#### **ACTION:**

RN (Preceptor) - When the student nurse involves Sam Webb in the discussion and asks what they would normally do if he has an asthma attack, you say "oh, they wouldn't know, we're the experts, they'll get what we give them".



#### **ACTION:**

RN (Preceptor) - When the student nurse involves Sam Webb in the discussion, Sam can only speak in very short sentences, you get frustrated with how long it is taking and say "oh, it doesn't matter, we don't have time for this".



#### **ACTION:**

RN (Preceptor) - Advise the nursing student that the use of hand gel will not be required throughout care of this patient, as hand gel is only used on soiled hands.

# CARD ANTAGONIST



#### **ACTION:**

RN (Preceptor) - Advise the nursing student that as this is a clean patient the five moments of hand hygiene do not apply.

# CARD ANTAGONIST



#### **ACTION:**

Advise the nursing student that they do not need to keep the patient informed regarding their treatment.

# ANTAGONIST CARE



#### **ACTION:**

Advise the nursing student that students should be seen and not heard.

# ANTAGONIST CARD