Consent to collect, use and disclose personal and health information

Patient privacy is important to CQUniversity Health Clinic.

Personal information is collected, stored, used, and disclosed by CQUniversity Australia to deliver a range of health services to the general public, within a learning environment for students under clinical supervision by registered health professionals. CQUniversity has the obligation under the Information Privacy Act 2009 (Qld) to collect this information.

CQUniversity may utilise personal information for research purposes by way of identifiable and de-identified data for the planning and improvement of core services.

Personal information may be disclosed to employees within the CQU Health Network to provide treatment and services to you. Information may also be provided to others involved in your care outside the CQU Health Network such as General Practitioners, specialists, technicians, and laboratories with further express consent.

Information collected can be disclosed without consent when required by law. Any other provision of personal information will be authorised and in accordance with CQUniversity’s Information Privacy Policy and Procedure.

Should the information we have about you is inaccurate, out of date, or incomplete, you may ask us to alter our records. How can you get further information about privacy issues? Our CQU Privacy Policy provides more detailed information – including information about resolving privacy complaints. If you would like a copy of the Policy, please ask our staff.

Individuals have the right to access personal information within CQUniversity held about them, subject to any exceptions in relevant legislations. Should any individual wish to seek access to their personal information, they are to contact the Coordinator Records and Privacy via email privacyrti@cqu.edu.au.