



CQUniversity has two locations in Mackay; Mackay Ooralea and Mackay City. The Mackay Ooralea Campus boasts a wide range of facilities including a conservatorium, trade training centre and on-campus student accommodation. Both campuses are easily accessible and provide a great location to further your education.

### CAMPUS ADDRESS

**Mackay Ooralea Campus Address:** 151 - 171 Boundary Road, Ooralea QLD 4740

**Mackay City Campus Address:** 90 - 92 Sydney Street, Mackay QLD 4740

### OPENING HOURS

Monday – Friday: 8:30am - 4:30pm

Please note, the campus is closed on public holidays.

Library hours may differ from campus opening hours. Check the [CQUniversity Library website](#) for up-to-date opening hours.

### CAMPUS FACILITIES

#### Ooralea

Campus Reception – Building 19, Ground Floor Academic Learning Centre – Building 1  
Library – Building 19, First Floor  
Student Recreation Area/Café – Building 5  
Computer Labs – Building 6  
Student Accommodation - Canefield College Bld 50, 57 & 63

#### City

Campus Reception – Building 1, Ground Floor  
Library – Building 3, First Floor  
Student Recreation Area/Café – Building 3, first floor  
Computer Labs – Building 3, first floor

### MACKAY QUICK FACTS

- ❑ Population of Mackay: 84,000
- ❑ Founded: 1869
- ❑ Time Zone: Australian Eastern Standard Time (AEST)
- ❑ Climate: Tropical
- ❑ Mackay Ooralea Campus Address: Boundary Road, Mackay QLD 4740
- ❑ Mackay City Campus Address: Sydney Street, Mackay QLD 4740
- ❑ Number of Student on Campus: 1500 across both campuses

### KEY STAFF

#### Student Engagement Team

E: [studentengagement@cqu.edu.au](mailto:studentengagement@cqu.edu.au)  
P: 13 27 86

#### CQUni Careers

E: [careers@cqu.edu.au](mailto:careers@cqu.edu.au)  
P: 13 27 86

#### Counselling

E:  
[counselling@cqu.edu.au](mailto:counselling@cqu.edu.au)  
P: 07 4930 9456

## EMERGENCY CONTACTS

### Local Police Station

Mackay Police Station  
57 Sydney St,  
Mackay QLD 4740  
P: (07) 4968 3444  
W: [www.police.qld.gov.au/mackay](http://www.police.qld.gov.au/mackay)

### State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.

P: 132 500  
W: [www.ses.qld.gov.au](http://www.ses.qld.gov.au)

### Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

## LOCAL UTILITY PROVIDERS

### Electricity and Gas

There are two main gas and electricity services provider in Mackay. To compare different rates and energy providers, please go to the following link: <https://www.energymadeeasy.gov.au/>

### Water and Sewer

Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: <https://www.mackay.qld.gov.au/residents/services/water>

## PUBLIC TRANSPORT

[Translink](#) in conjunction with [Mackay Transit Coaches](#) service the Mackay and surrounding regions. To be eligible for concession fares, international students must apply for a Tertiary Transport Concession Sticker at Campus Reception on one of the Mackay Campuses.

## SPORTS AND RECREATION

- The Mackay Campus Life Team organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join please email: [mackaycampuslife@cqu.edu.au](mailto:mackaycampuslife@cqu.edu.au)
- There are a range of sporting clubs in the Mackay region. Access the [Mackay Regional Council Community Directory](#) website for a full list.
- The Mackay Regional Council hosts a range of classes, workshops and events throughout the year. Information can be found on the [What's On](#) website.

## ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling **0418 792 982**. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the **SafeZone App**.

## ON-CAMPUS ACCOMMODATION

[Canefield College](#) at CQUniversity's Mackay Ooralea campus is a modern accommodation facility offering self-catered, air-conditioned room options and has a team of staff and residential advisers to support students in their studies on campus.

## MEDICAL CENTRES NEAR CAMPUS

### Caneland Medical Centre

Shop 2126, Caneland Central, 2 Mangrove Road,  
P: (07) 4953 4333

### Doctors on Demand

Video and phone doctor service  
W: <https://www.doctorsondemand.com.au/>

## PHARMACIES NEAR CAMPUS

### Healthpoint Day and Night Chemist

65 Sydney Street, Mackay QLD 4740  
P: (07) 4963 0300  
W: [www.healthpoint.com.au](http://www.healthpoint.com.au)

### Friendly Care Pharmacy

Cnr Broadsound and Boundary Rds  
Ooralea QLD 4740  
P: 07 4952 3600

## VISA ADVICE

### Department of Home Affairs

P: 13 18 81  
W: [www.homeaffairs.gov.au](http://www.homeaffairs.gov.au)

## ADDITIONAL USEFUL WEBSITES

- Study Queensland: <http://www.studyqueensland.qld.gov.au/>
- Mackay Regional Council: <https://www.mackay.qld.gov.au/>
- Mackay Tourism: <https://www.mackayregion.com/>
- CQUniversity Mackay Student Residence: [www.cqu.edu.au/accommodation](http://www.cqu.edu.au/accommodation)
- Council of International Students Australia (CISA): <http://www.cisa.edu.au/>
- Public Transport: <https://translink.com.au/mackay>
- Assistance/Advocacy for people renting: <https://tenantsqld.org.au/>

BE WHAT YOU WANT TO BE

[cqu.edu.au](http://cqu.edu.au)