



## CQUNIVERSITY MACKAY

CQUniversity has two locations in Mackay; Mackay Ooralea and Mackay City. The Mackay Ooralea Campus boasts a wide range of facilities including a conservatorium, trade training centre and on-campus student accommodation. The Mackay City Campus has been recently refurbished, providing students with state of the art facilities. Both campuses are easily accessible and provide a great location to further your education.

### CAMPUS ADDRESS

**Mackay Ooralea Campus Address:** Boundary Road,  
Mackay QLD 4740

**Mackay City Campus Address:** Sydney Street, Mackay QLD  
4740

### OPENING HOURS

Monday – Friday: 8.45am to 7.45pm

Saturday: 10.00am to 1.00pm

Sunday: Closed

Please note, the campus is closed on public holidays.  
Student support staff are available from 9.00am to  
5.00pm, Monday to Friday.

Library hours may differ from campus opening hours.  
Check the CQUniversity Library website for up-to-date  
opening hours: <http://libguides.library.cqu.edu.au/opening-hours-mackay>

### CAMPUS FACILITIES

#### Ooralea

Campus Reception – Building 19, Ground Floor Academic

Learning Centre – Building 2

Library – Building 19, First Floor

Student Recreation Area/Café – Building 62

Computer Labs – Building 6

Student Accommodation - Canefield College Bld 52- 57

#### City

Campus Reception – Building 1, Ground Floor

Library – Building 3, First Floor

Student Recreation Area/Café – Building 4

Computer Labs – Building 3

### MACKAY QUICK FACTS

- ❑ Population of Mackay: 124,000
- ❑ Founded: 1869
- ❑ Time Zone: Australian Eastern Standard Time (AEST)
- ❑ Climate: Tropical
- ❑ Mackay Ooralea Campus Address: Boundary Road, Mackay QLD 4740
- ❑ Mackay City Campus Address: Sydney Street, Mackay QLD 4740
- ❑ Number of Student on Campus: 1500 across both campuses

### KEY STAFF

#### International Student Support

E: [internationalsupport@cqu.edu.au](mailto:internationalsupport@cqu.edu.au)

P: 13 27 86

#### CQUni Careers

E: [careers@cqu.edu.au](mailto:careers@cqu.edu.au)

P: 13 27 86

#### Counselling

E:

[counselling@cqu.edu.au](mailto:counselling@cqu.edu.au)

P: 07 4930 9456

## EMERGENCY CONTACTS

### Local Police Station

Mackay Police Station  
57 Sydney St,  
Mackay QLD 4740  
P: (07) 4968 3444  
W: [www.police.qld.gov.au/mackay](http://www.police.qld.gov.au/mackay)

### State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.

P: 132 500  
W: [www.ses.qld.gov.au](http://www.ses.qld.gov.au)

### Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

## LOCAL UTILITY PROVIDERS

### Electricity and Gas

There are two main gas and electricity services provider in Mackay. To compare different rates and energy providers, please go to the following link: <https://www.energymadeeasy.gov.au/>

### Water and Sewer

Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: <https://www.mackay.qld.gov.au/residents/services/water>

## PUBLIC TRANSPORT

[Translink](#) in conjunction with [Mackay Transit Coaches](#) service the Mackay and surrounding regions. To be eligible for concession fares, international students must apply for a Tertiary Transport Concession Sticker at Campus Reception on one of the Mackay Campuses.

## SPORTS AND RECREATION

- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: [clc-mackay@cqu.edu.au](mailto:clc-mackay@cqu.edu.au)
- There are a range of sporting clubs in the Mackay region. Access the [Mackay Regional Council Community Directory](#) website for a full list.
- The Mackay Regional Council hosts a range of classes, workshops and events throughout the year. Information can be found on the [What's On](#) website.

## ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling **0418 792 982**. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the **SafeZone App**.

## ON-CAMPUS ACCOMMODATION

[Canefield College](#) at CQUniversity's Mackay Ooralea campus is a modern accommodation facility offering self-catered, air-conditioned room options and has a team of staff and residential advisers to support students in their studies on campus.

## MEDICAL CENTRES NEAR CAMPUS

### Caneland Medical Centre

Shop 2126, Caneland Central, 2 Mangrove Road,  
P: (07) 4953 4333

### Doctors on Demand

Video and phone doctor service  
W: <https://www.doctorsondemand.com.au/>

## PHARMACIES NEAR CAMPUS

### Healthpoint Day and Night Chemist

65 Sydney Street, Mackay QLD 4740  
P: (07) 4963 0300  
W: [www.healthpoint.com.au](http://www.healthpoint.com.au)

### Friendly Care Pharmacy

Cnr Broadsound and Boundary Rds  
Ooralea QLD 4740  
P: 07 4952 3600

## VISA ADVICE

### Department of Home Affairs

85 Spence St  
Cairns City QLD 4870  
P: 13 18 81  
W: [www.homeaffairs.gov.au](http://www.homeaffairs.gov.au)

## ADDITIONAL USEFUL WEBSITES

- Study Queensland: <http://www.studyqueensland.qld.gov.au/>
- Mackay Regional Council: <https://www.mackay.qld.gov.au/>
- Mackay Tourism: <https://www.mackayregion.com/>
- CQUniversity Mackay Student Residence: [www.cqu.edu.au/accommodation](http://www.cqu.edu.au/accommodation)
- Council of International Students Australia (CISA): <http://www.cisa.edu.au/>
- Public Transport: <https://translink.com.au/mackay>
- Assistance/Advocacy for people renting: <https://tenantsqld.org.au/>

BE WHAT YOU WANT TO BE

[cqu.edu.au](http://cqu.edu.au)