



## CQUNIVERSITY MELBOURNE

Melbourne is one of Australia's most vibrant and cosmopolitan cities. It is a truly international city with world-renowned landmarks, high-fashion boutiques, cafe-filled laneways, film and food festivals, major sporting events, art exhibitions and performing arts productions. CQUniversity Melbourne is located adjacent to Southern Cross Station, and easily accessible by a number of tram routes.

### CAMPUS ADDRESS

120 Spencer Street  
Melbourne VIC 3000

### OPENING HOURS

Monday – Friday: 7.30am to 9.30pm  
Saturday: 8:30am to 4:00pm  
Sunday: Closed (After hours swipe card access only)

Please note, the campus is closed on public holidays. Student support staff are available on Level 1 from 9:00am to 5:00pm, Monday to Friday.

Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours:  
<http://libguides.library.cqu.edu.au/opening-hours-melbourne>

### CAMPUS FACILITIES

Student Services – Level 1  
Academic Learning Centre – Level 2 Library  
Student Recreation Area – Level 2  
Computer Lab – Open PC Lab Level 2

### MELBOURNE QUICK FACTS

- Population of Melbourne: 5 Million
- Founded: 1824
- Time Zone: Australian Eastern Standard Time (AEST), UTC +10:00
- Climate: Temperate climate throughout the year
- Campus Address: 120 Spencer Street

### KEY CONTACTS

#### Student Engagement Team

E: [studentengagement@cqu.edu.au](mailto:studentengagement@cqu.edu.au)  
P: 13 27 86

#### CQUni Careers

E: [careers@cqu.edu.au](mailto:careers@cqu.edu.au)  
P: 13 27 86

#### Counselling

E: [counselling@cqu.edu.au](mailto:counselling@cqu.edu.au)  
P: 07 4930 9456

## EMERGENCY CONTACTS

### Local Police Station

Melbourne West Police Station  
313 Spencer St, Docklands VIC 3008  
P: (03) 9624 3999  
W: [www.police.vic.gov.au](http://www.police.vic.gov.au)

### State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.  
P: 132 500  
W: [www.ses.vic.gov.au](http://www.ses.vic.gov.au)

### Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

## LOCAL UTILITY PROVIDERS

### Electricity and Gas

There are a number of gas and electricity providers in Melbourne. A list of energy retailers with their contact details and website is provided in the [Victorian Energy Saver](#) website.

To compare different offers, rates and energy providers, please go to the government website [Victorian Energy Compare](#).

### Water and Sewer

Most rental properties include water services as part of your rent. Please see the 'Water Corporations and Services' tab on the [Department of Environment, Land, Water and Planning](#) website which provides a list of water and sewage providers in Victoria.

## PUBLIC TRANSPORT

To travel on public transport in Victoria, you will need to purchase a *Myki* Card at the [Public Transport Victoria](#) website. Concession fares are available for bachelor level students.

## SPORTS AND RECREATION

- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: [clc-melbourne@cqu.edu.au](mailto:clc-melbourne@cqu.edu.au)
- The Melbourne Campus has a variety of [clubs and societies](#) you can join.
- If you are interested in joining a sporting team, view the [Active Melbourne Directory](#).
- There's always something happening in Melbourne! The [City of Melbourne What's On](#) guide provides a comprehensive list of upcoming events, some of which are free.

## SECURITY

It is strongly recommended that you download the **SafeZone App**.

## MEDICAL CENTRES NEAR CAMPUS

### Swanston Street Medical Centre

Level 3, 255 Bourke Street, Melbourne VIC 3000  
P: (03) 9205 7500

### Victoria Harbour Medical Centre

2/3 850 Collins St, Docklands VIC 3008  
P: (03) 9629 1414

## PHARMACIES NEAR CAMPUS

### Chemist Warehouse

201 Spencer St (Spencer Outlet Centre)  
Docklands Vic 3008  
W: [www.chemistwarehouse.com.au](http://www.chemistwarehouse.com.au)

## VISA ADVICE

### Department of Home Affairs

P: 131881  
W: [www.homeaffairs.gov.au](http://www.homeaffairs.gov.au)

## ADDITIONAL USEFUL WEBSITES

- Study Melbourne: [www.studymelbourne.vic.gov.au](http://www.studymelbourne.vic.gov.au)
- Insider Guide to Melbourne:  
<http://insiderguides.com.au/melbourne/>
- Council of International Students Australia (CISA):  
<https://www.education.gov.au/council-international-education>
- Public Transport: <https://www.ptv.vic.gov.au/>
- Melbourne City Council:  
<http://www.melbourne.vic.gov.au>
- Assistance/Advocacy for people renting:  
[www.consumer.vic.gov.au](http://www.consumer.vic.gov.au)

BE WHAT YOU WANT TO BE

[cqu.edu.au](http://cqu.edu.au)