



CQUNIVERSITY MELBOURNE

Melbourne is one of Australia's most vibrant and cosmopolitan cities. It is a truly international city with world-renowned landmarks, high-fashion boutiques, cafe-filled laneways, film and food festivals, major sporting events, art exhibitions and performing arts productions. CQUniversity Melbourne is located adjacent to Southern Cross Station, and easily accessible by a number of tram routes.

CAMPUS ADDRESS

120 Spencer Street
Melbourne VIC 3000

OPENING HOURS

Monday – Friday: 7.30am to 9.30pm
Saturday: 9.00am to 4.00pm
Sunday: 10.00am to 4.00pm

Please note, the campus is closed on public holidays. Student support staff are available on level 1 from 8.30am to 5.00pm, Monday to Friday.

Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours:

<http://libguides.library.cqu.edu.au/opening-hours-melbourne>

CAMPUS FACILITIES

Student Services – Level 1
Academic Learning Centre – Level 2
Library – Level 2
Student Recreation Area – Level 2
Computer Lab – Open PC Lab Level 2

MELBOURNE QUICK FACTS

- **Population of Melbourne:** 5 Million
- **Founded:** 1824
- **Time Zone:** Australian Eastern Standard Time (AEST), UTC +10:00
- **Climate:** Temperate climate throughout the year
- **Campus Address:** 120 Spencer Street

KEY CONTACTS

International Student Support

E: internationalsupport@cqu.edu.au
P: 13 27 86

CQUni Careers

E: careers@cqu.edu.au
P: 13 27 86

Counselling

E: counselling@cqu.edu.au
P: 07 4930 9456

EMERGENCY CONTACTS

Local Police Station

Melbourne West Police Station
313 Spencer St, Docklands VIC 3008
P: (03) 8690 4444
W: www.police.vic.gov.au

State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.vic.gov.au

Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

LOCAL UTILITY PROVIDERS

Electricity and Gas

There are a number of gas and electricity providers in Melbourne. A list of energy retailers with their contact details and website is provided in the [Victorian Energy Saver](#) website.

To compare different offers, rates and energy providers, please go to the government website [Victorian Energy Compare](#).

Water and Sewer

Most rental properties include water services as part of your rent. Please see the 'Water Corporations and Services' tab on the [Department of Environment, Land, Water and Planning](#) website which provides a list of water and sewage providers in Victoria.

PUBLIC TRANSPORT

To travel on public transport in Victoria, you will need to purchase a *Myki* Card at the [Public Transport Victoria](#) website. Concession fares are available for bachelor level students.

SPORTS AND RECREATION

- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-melbourne@cqu.edu.au
- The Melbourne Campus has a variety of [clubs and societies](#) you can join.
- If you are interested in joining a sporting team, view the [Active Melbourne Directory](#).
- There's always something happening in Melbourne! The [City of Melbourne What's On](#) guide provides a comprehensive list of upcoming events, some of which are free.

ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling **0409 624 559**. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the **SafeZone App**.

MEDICAL CENTRES NEAR CAMPUS

Swanston Street Medical Centre

Level 3, 255 Bourke Street, Melbourne VIC 3000
P: (03) 9205 7500

Victoria Harbour Medical Centre

2/3 850 Collins St, Docklands VIC 3008
P: (03) 9629 1414

PHARMACIES NEAR CAMPUS

Southern Cross Amcal Pharmacy

Southern Cross Station, C8/99 Spencer St, Docklands VIC 3008
W: www.amcal.com.au

Chemist Warehouse

201 Spencer St (Spencer Outlet Centre)
Docklands Vic 3008
W: www.chemistwarehouse.com.au

VISA ADVICE

Department of Home Affairs

1010 Latrobe St,
Melbourne VIC 3000
P: 131881
W: www.homeaffairs.gov.au

ADDITIONAL USEFUL WEBSITES

- [Study Melbourne: www.studymelbourne.vic.gov.au](http://www.studymelbourne.vic.gov.au)
- [Insider Guide to Melbourne: http://insiderguides.com.au/melbourne/](http://insiderguides.com.au/melbourne/)
- Council of International Students Australia (CISA): <http://www.cisa.edu.au/>
- Public Transport: <https://www.ptv.vic.gov.au/>
- Melbourne City Council: <http://www.melbourne.vic.gov.au>
- Assistance/Advocacy for people renting: www.consumer.vic.gov.au

BE WHAT YOU WANT TO BE

cqu.edu.au