



## CQUNIVERSITY TOWNSVILLE

Opened in 2015, with a new building added in 2017, the CQUniversity Townsville has state-of-the-art facilities and modern classrooms for students to enjoy. It is centrally located, close to cafes, accommodation and a cinema which provides students with access to many off-campus conveniences.

### CAMPUS ADDRESS

1/538 Flinders Street  
Townsville QLD 4810

### OPENING HOURS

Monday to Sunday: 6am to 11:59pm

Please note, the campus is closed on public holidays. Student support staff are available from 9.00am to 5.00pm, Monday to Friday.

### CAMPUS FACILITIES

Campus Reception – Ground Level Building 1  
Academic Learning Centre – Ground Level Building 2  
Student Recreation Area – Ground Level and Level 1 Building 2  
Computer Labs – Building 2 Level 1 and 2  
Library – Ground Floor Building 2

### TOWNSVILLE QUICK FACTS

- Population of Townsville: 190,000
- Founded: 1876
- Time Zone: Australian Eastern Standard Time (AEST)
- Climate: Tropical climate
- Campus Address: 538 Flinders Street West and 6 Finsbury Place. Townsville QLD 4810

### KEY STAFF

#### Student Engagement Team

E: [studentengagement@cqu.edu.au](mailto:studentengagement@cqu.edu.au)

P: 13 27 86

#### CQUni Careers

E: [careers@cqu.edu.au](mailto:careers@cqu.edu.au)

P: 13 27 86

#### Counselling

E: [counselling@cqu.edu.au](mailto:counselling@cqu.edu.au)

P: 07 4930 9456

## EMERGENCY CONTACTS

### Local Police Station

Townsville City Police Station  
134 Stanley St  
Townsville City, QLD 4810  
P: (07) 4759 9777  
W: [www.police.qld.gov.au](http://www.police.qld.gov.au)

### State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.  
P: 132 500  
W: [www.ses.qld.gov.au](http://www.ses.qld.gov.au)

### Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

## LOCAL UTILITY PROVIDERS

### Electricity and Gas

There are two main gas and electricity services provider in Townsville. To compare different rates and energy providers, please go to the following link: <https://www.energymadeeasy.gov.au/>

### Water and Sewer

Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: <https://www.townsville.qld.gov.au/water-waste-and-environment>

## PUBLIC TRANSPORT

Kinetic provides public transportation options for residents of Townsville. To be eligible for concession fares on Sunbus, international students must apply for a Tertiary Transport Concession Sticker through the Townsville Student Success Advisor.

## SPORTS AND RECREATION

- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: [clc-townsville@cqu.edu.au](mailto:clc-townsville@cqu.edu.au)
- The Townsville City Council provides a range of sport and recreational activities. More information can be found on the Active Townsville website. If you want to join a sporting club, search the Community Information Centre website.
- There's always something happening in Townsville. The What's On Townsville website provides a comprehensive list of upcoming events in the Townsville region, some of which are free. \_

## ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling **0418 792 982**. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the **SafeZone App**.

## MEDICAL CENTRES NEAR CAMPUS

### Townsville GP Super Clinic

87 Charters Towers Road, Hyde Park QLD 4812  
P: (07) 4753 0888

### Doctors on Demand

Video and phone doctor service  
W: [www.doctorsondemand.com.au](http://www.doctorsondemand.com.au)

## PHARMACIES NEAR CAMPUS

### Amcal+ Express

T9, City Arcade,  
Townsville City QLD 4810  
(07) 4772 4630

### Townsville City Chempro Chemist

Northtown The City,  
ShopM/280 Flinders St,  
Townsville City QLD 4810  
(07) 4440 5213

### Chemist Warehouse

126 Sturt St,  
Townsville City QLD 4810  
W: [www.chemistwarehouse.com.au](http://www.chemistwarehouse.com.au)

## VISA ADVICE

### Department of Home Affairs

P: 13 18 81  
W: [www.homeaffairs.gov.au](http://www.homeaffairs.gov.au)

## USEFUL LINKS

- Study Townsville: [www.studytownsville.com.au](http://www.studytownsville.com.au)
- Townsville City Council: [www.townsville.qld.gov.au](http://www.townsville.qld.gov.au)
- Council for International Education: <https://www.education.gov.au/council-international-education>
- Public Transport: [www.translink.com.au/](http://www.translink.com.au/)
- Assistance/Advocacy for people renting [www.tenantsqld.org.au/](http://www.tenantsqld.org.au/)

BE WHAT YOU WANT TO BE

[cqu.edu.au](http://cqu.edu.au)